



HENRY BAKER COLLEGE

MELUKAVU, KOTTAYAM

Founded 1981

Accredited by NAAC With 'A' Grade An ISO 9001 : 2015 Certified Institution

A Christian Minority Educational Institution run by C.S.I East Kerala Diocese
Affiliated to Mahatma Gandhi University, Kottayam

INTERNAL QUALITY ASSURANCE CELL

FEEDBACK REPORT

2021-2022




PRINCIPAL
HENRY BAKER COLLEGE
MELUKAVU

HENRY BAKER COLLEGE, MELUKAVU

INTERNAL QUALITY ASSURANCE CELL

STUDENTS' FEEDBACK REPORT

The Internal Quality Assurance Cell (IQAC) of the Henry Baker College, Melukavu, in association with the various departments in the college, collects students' feedback on syllabus annually.

A specified sample from the students in proportionate to the strength of each batch is taken for the study. A well designed and structured questionnaire is used to collect the responses. The objective of the feedback is to analyze the academic performance and ambience of the institution, and how far it caters to the needs of the academic community. It also tries to evaluate the office staff in the college whether they are cooperative and helpful, services from office are easily available, library facilities are adequate and easy to access, the prescribed books / reading materials are available in the library, results of internal examinations are communicated by the college/departments, rest rooms/toilets are clean and properly maintained, equipments and furniture in the classrooms/lab are in good working condition, the classrooms are clean and well maintained, the campus is green and eco-friendly, clean drinking water is available in the college campus, and grievances are redressed / problems are solved well in time, the overall teaching and mentoring process of the college is helpful to develop their academic career.

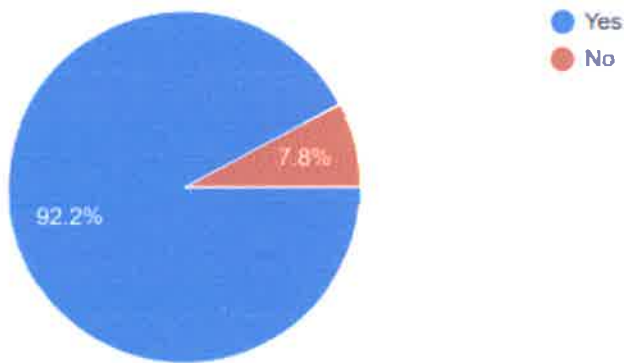
The report tries to give a clear picture regarding the feedback system of the college through a systematic analysis of the responses of the students on each academic year. The responses on all the twelve questions in the questionnaire are analyzed separately.

Students' Feedback Report: 2021- 2022

The student feedback of the academic year 2021-22 has been analyzed as given below. The views and opinions of the student about the academic performance and ambience of the institution are evaluated in detail. The questionnaire contains 12 questions and each question is analyzed.

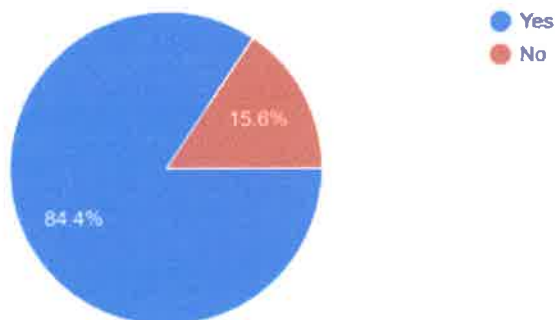
1. Library facilities are adequate and easy to access

The responses about the Library facilities in the college are highly remarkable. 92.2% of the respondents are satisfied with the library facilities. Of them, 7.8% respondents remarked that they not adequate and not easy to access.



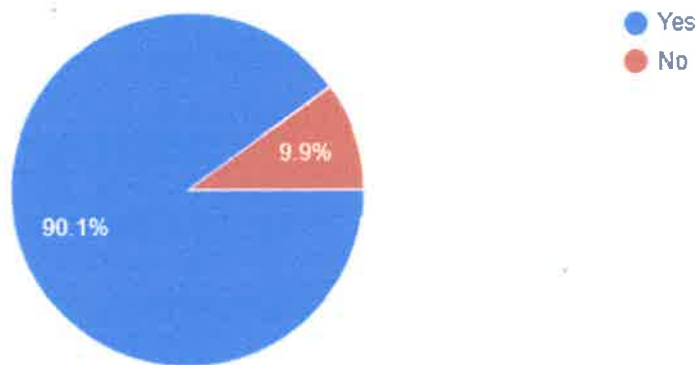
2. The prescribed books / reading materials are available in the library

The analysis of the responses of sample students on the availability of prescribed books/reading materials in the library shows that a major chunk of students (84.4%) are satisfied with the existing facilities. However, 15.6% of students expressed their dissatisfaction.



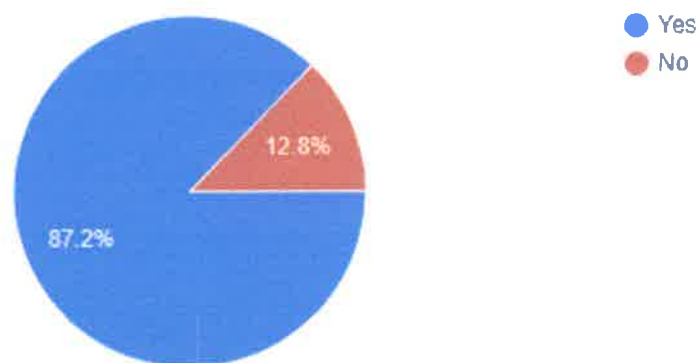
3. Services from the college office are easily available

College office is the nerve centre of the institution the survey reveals that more than 90% of the students are satisfied with the quality and quantity of services delivered from college office.



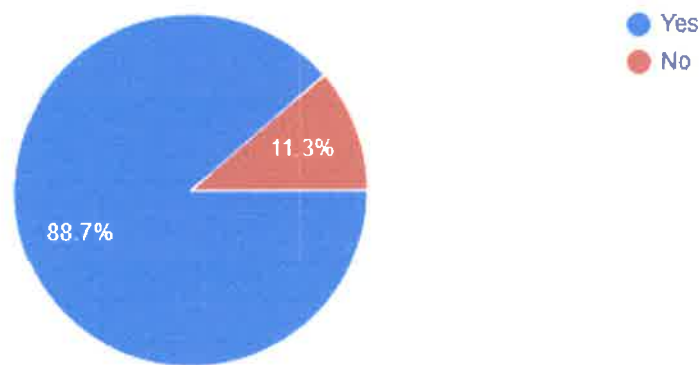
4. The office staff in the college is cooperative and helpful

The responses about the cooperation and helpfulness of the office staff shows that 87.2% of the respondents are satisfied of the cooperation of the staff. Among them, 12.8% respondents remarked that they are not much satisfied about helps and services provided by the staff.



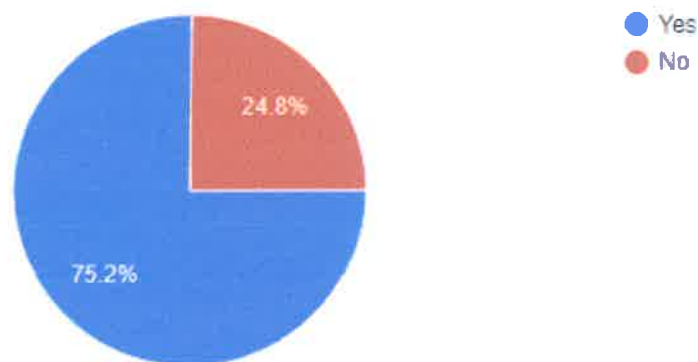
5. Results of internal examinations are communicated by the college/departments

The responses about the internal examination communication system in the college show that 88.7% of the respondents are satisfied with the system. However, 11.3% of the respondents remarked that they are not much satisfied with the communication system.



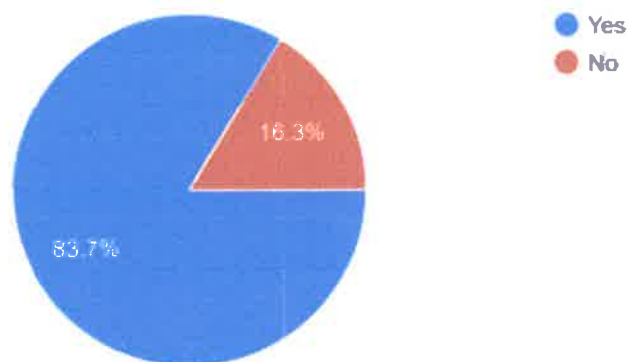
6. Rest rooms/Toilets are clean and properly maintained

The responses about whether the rest rooms/toilets are clean and properly maintained in the college reveals that it is satisfied in case of 75.2% of the respondents, but not satisfied in case of the 24.8% respondents.



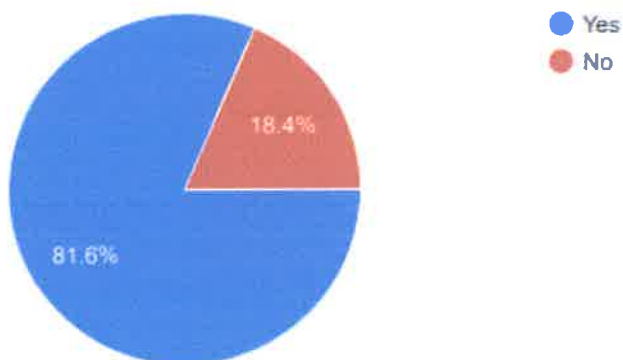
7. Equipment and furniture in the classrooms/lab are in good working condition

The responses about the equipment and furniture in the classrooms/lab are in good working condition shows that most of the students (83.7%) are satisfied, though nearly 16.3% of the students are not satisfied.



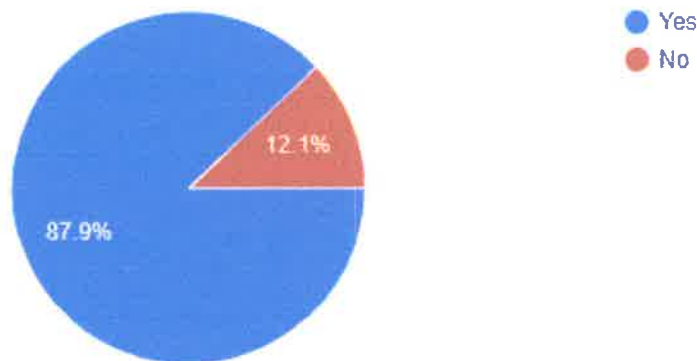
8. The class rooms are clean and well maintained

The survey reveals that 81.6% of the respondents are satisfied with the cleanliness and proper maintenance of classrooms in the college however around 18.4% opined contrary to this.



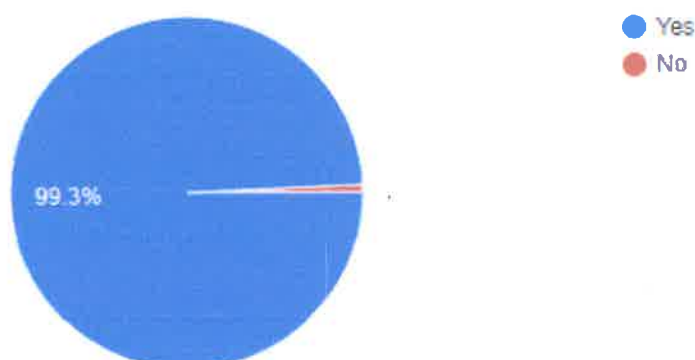
9. Clean drinking water is available in the college campus

A wide range of students (87.9%) are well satisfied with the availability of safe and clean drinking water in the college regularly. This show the alertness of the IQAC and continues follow up resolve the grievances of students.



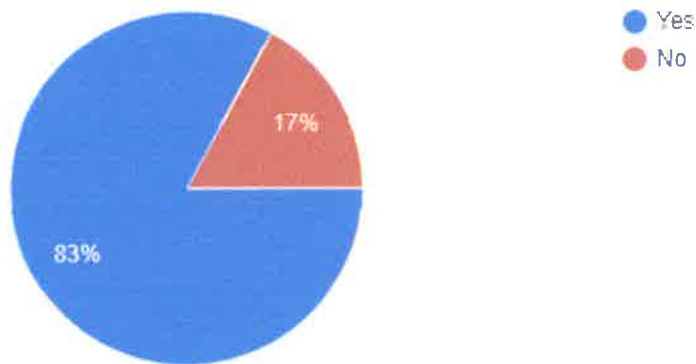
10. The campus is green and eco-friendly

The college is full of greenery with rich collection of plants and trees. It is grafting that almost all students in the campus are satisfied with the green, eco-friendly, clean, plastic free and carbon neutral atmosphere of the campus.



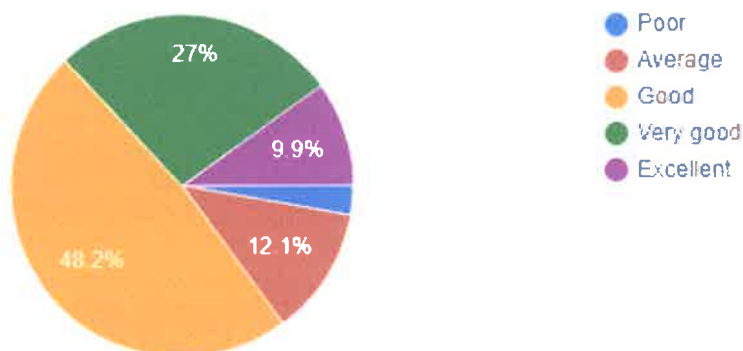
11. Grievances are redressed / problems are solved well in time

More than 83% students are satisfied with the timely resolution of students grievances in the prescribed manner. However, 17% felt it was not satisfied.



12. The overall teaching and mentoring process of the college

A cursory look at the analysis shows that 85% of the students are satisfied with the overall teaching and mentoring practices and opined it as excellent (9.9%) very good (27%) or good (48%). A meager proportion of students 2.8% expressed their view that it is poor and 12.1% as average.



IQAC FEEDBACK SUGGESTIONS

- Increase the number of books on English literature in the general library
- Increase the number of books on Malayalam literary works
- Add latest books on history in the general library.
- Ensure the cleanliness and proper maintenance of the boy's urinal.
- Create more opportunities for students to develop their artistic thinking and skills.
- Proper maintenance of the complaint box.
- Provide more taps in girls washroom.
- More facilities for sports and games should be provided

Nisha

IQAC COORDINATOR

Dr. Nisha Joseph

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PRINCIPAL

**PRINCIPAL
HENRY BAKER COLLEGE
MELUKAVU**

